

# NEW FEATURES - V27

**CGM MEDISOFT**

Practice Management and EHR



**CGM MEDISOFT** is a trusted and affordable practice management solution that simplifies the way you run your practice.

With each release, **CGM MEDISOFT** gets better. More powerful. Every year, we add new layers of functionality and usability.

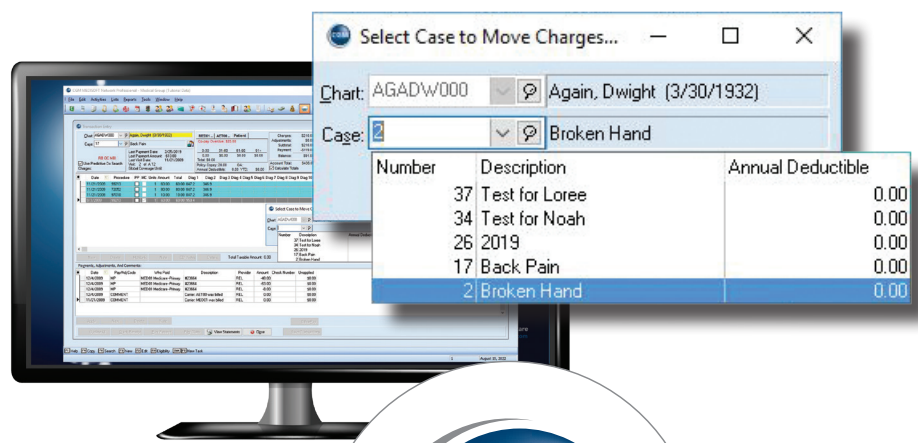
Discover some of the benefits of upgrading to **CGM MEDISOFT V27**.

## Save time moving charges and payments

You asked. We listened. It is now possible to move charges and associated patient payments between cases!

Mistakes happen, but now it's so much easier to rectify charges and associated patient payments posted to the wrong case. Now, when the patient forgets to mention that their insurance has changed, you'll have a quick way to move the charges to the correct case.

This fantastic feature takes away the frustration of error-prone and time-consuming double-entries.



Synchronizing Healthcare

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**CompuGroup  
Medical**

## Easily merge patient charts

Everyone has created unintended duplicate patients. Maybe it was a mistake. Maybe you didn't know a patient had changed their name.

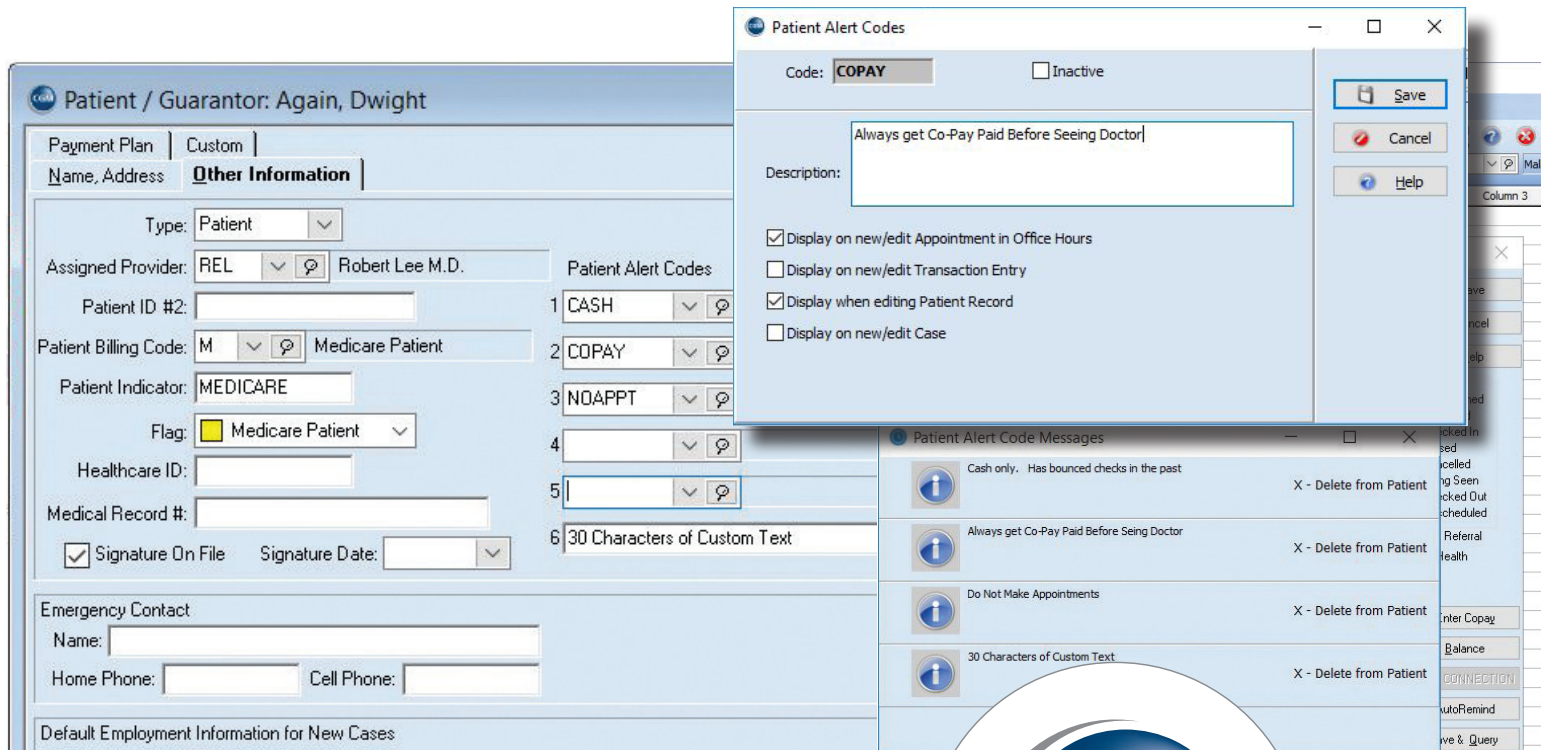
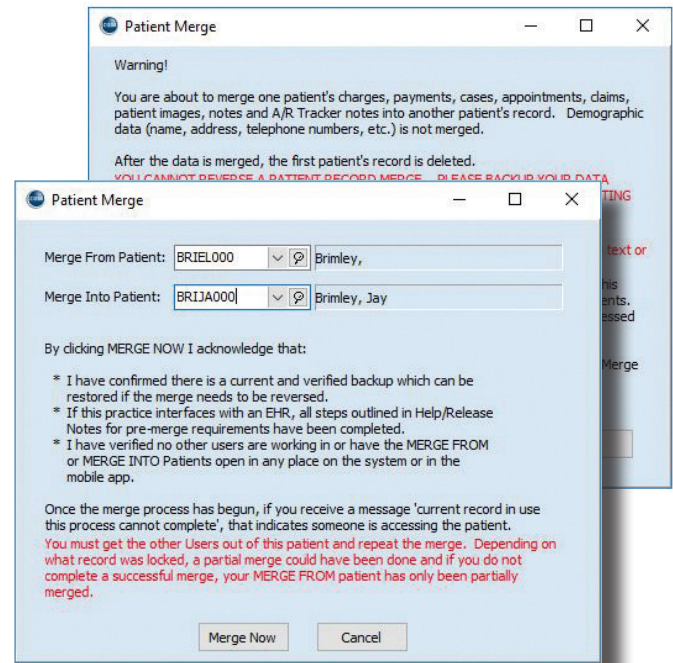
Before now, those records cluttered reports and introduced billing mistakes. With **CGM MEDISOFT V27**, you can easily merge one chart into another. Watch as all the data and transactions move into a single record.

## Do the right thing with pop-up patient alerts

Every practice has protocols for how to handle patients with balances, missing information, cash-only payments, transportation needs, and more.

With **CGM MEDISOFT V27**, you can set up your own practice alerts and tag any patient with up to five notes or messages. You choose where and when the alerts pop up. Is it an alert for appointments, charges, or demographics?

Get creative with one free-text note ("How are your kids doing?") and remind your team to deliver that extra, personal touch.



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## Collect the right amount with co-pay, co-insurance, and remaining deductible display

Best practices say to collect patient out-of-pocket amounts at the time of service.

**CGM MEDISOFT V27** makes this even easier. See what's owed with the enhanced display of up-to-date co-pay, co-insurance, and remaining deductible pulled directly from our eMEDIX\* clearinghouse eligibility integration. This newly displayed information may be more current than what was scanned from the card on file. If the eligibility response co-pay is different than what was entered by your users, it is highlighted for your review.

Want to learn more about EDI with eMEDIX? Ask your representative for details, and start consolidating all your software and services with one trusted vendor.

The screenshot shows the 'Case: AGADW000 Again, Dwight [2019]' window. It features tabs for Miscellaneous, Medicaid and Tricare, Multimedia, Comment, EDI, and Custom One. The 'Policy 1' tab is active, displaying insurance information for 'MED01' Medicare. The policy holder is 'AGADW000 Again, Dwight', and the relationship is 'Self'. The policy number is '90512342303', which is highlighted with a yellow background and a red warning message: 'Not a valid MBI. See help guide for valid format'. The group number is '6361230001'. The policy dates are 'Start: ' and 'End: '. The claim number is 'Legacy Medicare ID: '. On the right, there is a 'Scan' button and a 'Get Card Data' button. Below the scan area, there is a section for 'Assignment of Benefits/Accept Assignment' with a checked box, and a section for 'Deductible Met' with a checked box. The 'Co-Pay from Eligibility Request' is displayed as '\$ 40.00', and the 'Remaining Deductible from Eligibility Request' is '\$ 1000.00'.

## PDF file support

The user experience improves with **CGM MEDISOFT V27**. Previously, if you received a PDF document, you couldn't store it or view it in the images tab. Now, you can import that document easily and view it directly from the multimedia tab.

## Easier practice selection

If you're a multi-tasker working across multiple client organizations with lots of instances of **CGM MEDISOFT** running, you're going to love this feature!

In **CGM MEDISOFT V27**, you can see the name of each practice by hovering over the icon on the Windows task bar. No more opening and closing to figure out which practice is which.



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## Streamlined appointment reminders

CGM CONNECTION\* is our new, integrated reminders option.

With **CGM MEDISOFT V27**, you can now choose default appointment reminder preferences for all patients at once.

It's much easier to get a new patient set up. Previously, you had to individually opt each patient into certain contact preferences, but now you can set your standard and you'll only need to modify specific patients as needed.

Another addition for multi-site practices allows you to tailor reminder messages with dynamic facility information. Simply assign a facility to an appointment using Office Hours.



## More intuitive appointment creation

A helpful enhancement in **CGM MEDISOFT V27**, the new inactive patient indicator in the patient drop-down list helps you select the correct patient every time.

It's an enhancement you asked for. Click less. Care more.

\* Priced separately

Upgrade to  
**CGM MEDISOFT V27.**

Take advantage of these exciting new features, and see the host of other improvements we have made to better assist you in your revenue cycle operations.

Powerful solutions.

Hard working practices.

**Contact MedicServe for the Best Medisoft Upgrade Pricing:**

**Robynne Dodd**

**631-941-1014**

**[medisoft.sales@medicserve.com](mailto:medisoft.sales@medicserve.com)**

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